The following appendices are included:

- Appendix A: Community Survey
- Appendix B: Quinlan Economic Development Corporation Five-Year Strategic Plan
- Appendix C: Water and Wastewater Master Plan
- Appendix D: Capital Improvements Program

Appendix A: Community Survey

Dates of Availability: August 23, 2019 - October 1, 2019

Number of Responses: 209 Online Responses, 36 Hardcopy Responses

Question 1

Which best describes you? (Check all that apply)

Answer Choices	Responses
I live in Quinlan.	38.8%
I work and/or go to school in Quinlan.	28.2%
I live near Quinlan, but not in the City Limits.	51.7%
None of the above	1.4%

- 1. Telegraph
- 2. Cannon
- 3. Curtis
- 4. Crestway
- 5. Carol Dr
- 6. FM 429
- 7. Cedar Ln
- 8. County Road 3788
- 9. Main
- 10. Fox point road
- 11. Canal st.
- 12. 751
- 13. Pr 2283
- 14. Cody Lane
- 15. Kitsee Knoll
- 16. 34
- 17. Crestview Estates
- 18. Cr 2526
- 19. Pat's Point Rd
- 20. Northside dr.
- 21. Cagle
- 22. Kuykendall
- 23. Countess Road
- 24. Private Road 3839
- 25. E 1st street
- 26. Curtis Lane
- 27. Seav
- 28. Windmill Circle
- 29. East Main Street
- 30. N Edward
- 31. N. 5th St

- 32. County Road 2400
- 33. N Edward
- 34. N church st
- 35. Richmond Ave
- 36. PR 3829
- 37. Fm 2101
- 38. Curtis Ln.
- 39. PR 2410
- 40. East Kirby
- 41. County road 3702
- 42. 306 west Richmond Ave
- 43. Curtis lane
- 44. Spur 264
- 45. Private Rd 3845
- 46. Red bud trail
- 47. Spur 264
- 48. Private Road 2542
- 49. Lakeland loop
- 50. Lakeside Dr
- 51. County road 3788
- 52. Hwy 276 W
- 53. PR 2283
- 54. Hilltop Circle
- 55. PR 2542
- 56. CR 334
- 57. Hidden Court

Which of the following age groups do you belong to?

Answer Choices	All Responses	Quinlan Residents
Less than 18 years	0.0%	0.0%
18-30 years	12.4%	18.5%
31-45 years	35.9%	38.3%
46-60 years	30.6%	24.7%
61-75 years	19.6%	17.3%
Over 75 years	1.4%	1.2%

Question 3

How long have you lived in Quinlan or the surrounding area?

Answer Choices	All Responses	Quinlan Residents
Less than 1 year	1.5%	2.5%
1-5 years	18.9%	23.5%
6-10 years	12.6%	13.6%
More than 10 years	67.0%	60.5%

Question 4

What are the greatest issues facing Quinlan today? (Check all that apply)

Answer Choices	All Responses	Quinlan Residents
Limited housing variety	36.8%	34.6%
Unattractive appearance	53.6%	48.8%
Lack of retail, office, and commercial areas	41.6%	40.7%
Lack of employment	44.0%	45.7%
Lack of activities	55.0%	51.9%
Roadway condition	48.8%	48.1%
Crime	32.5%	27.2%
Stray animals	36.4%	42.0%
Traffic	71.8%	70.4%
Other (please specify)	16.3%	21.0%

- 1. Giving the older kids something constructive to do, entertainment. Allow kids to even have access to the gym. These kids are this towns future invest in them.
- 2. Lack of high speed internet
- 3. Lack of chain restaurants and stores
- 4. High speed internet
- 5. Holding home owners accountable for cluttered, un-mowed properties.
- 6. Our (Shady Oaks off 34) drain ditches have been needing to get dug out for years
- 7. Child and youth activities

- 8. Nothing for kids of all ages to do.
- 9. Reputation of drugs
- 10. Lack of effort by the city to build kids ball fields, something to do.
- 11. Restaurants
- 12. Lack of sidewalk walk ability
- 13. All of the above
- 14. adjust the idea of keeping Quinlan a small country town embrace newer idea
- 15. Needs good internet and cable
- 16. Need for private property cleanups
- 17. Lack of Internet and cable
- 18. No Internet on N church st
- 19. Lack of internet. City leaders have prevented any type on internet except Verizon/Frontier. Good ole boy network:)
- 20. Drugs
- 21. Stray Animals So Bad
- 22. Drugs
- 23. Lack of better restaurants with full bar service
- 24. Drugs and roadways
- 25. Employment incentives
- 26. I would not say cri
- 27. Schools are overflowing
- 28. Lack of sit down dining restaurants
- 29. image
- 30. you need to change the people's mindset about quinlan & lake tawakoni area i would buy property there if i could find some to build on .and when you mention that area thay think drugs that upsets me so bad the people have to change their attitudes maybe some kind of marketing plan.
- 31. Internet Service and Cell Service
- 32. traffic on 276 around school hours... please clean up trashy buildings and yards
- 33. There is nothing safe for teenagers to do in Quinlan
- 34. Low paying school district

Question 5

What is Quinlan's greatest opportunity?

Answer Choices	All Responses	Quinlan Residents
Further enhancing the downtown area	7.8%	3.7%
Adding more retail shops	11.8%	11.1%
Expanding and improving parks and trails	4.9%	3.7%
Arts, culture, and tourism	2.9%	1.2%
Increasing housing variety and improving existing neighborhoods	27.9%	28.4%
Preserving the rural character	11.8%	12.3%
Improving existing infrastructure	15.2%	14.8%
Improving police services	3.4%	1.2%
Improving fire services	2.9%	7.4%
Other (please specify)	11.3%	11.1%

- 1. Clean house, adding a warehousing distribution creates higher paying jobs, The last thing Quinlan needs is more trailers. Bringing more housing brings more problems.
- 2. Traffic issues
- 3. Activities for young people.
- 4. Driving from one side of town to the other is next to impossible
- 5. More stuff for the kids to do
- 6. Traffic
- 7. Building baseball fields for our youth, soccer fields,
- 8. Fix the roads!
- 9. Improving existing city and county roads and building new roads to improve traffic flow.
- 10. Good restaurants
- 11. Our youth, family oriented things to do. Things for our kids to be able to do
- 12. Really all the above .I heard Quinlan had a drug problem but that everywhere
- 13. Lack of city planning for the development of new business,
- 14. Improving roads in neighborhoods
- 15. School District
- 16. Improving youth activity programs such as a community center
- 17. improve roads and add side walks.
- 18. Bring in more businesses thus more revenue which will help to take care of the other above issues
- 19. It's Lake Tawakoni tourism opportunities
- 20. Something for kids to do, especially now that the dilapidated skating rink is gone. I would also select art & housing.
- 21. Enhancements to the lake. The greatest source of extended revenue
- 22. More variety in dining out. We need a Braums.
- 23. Some where for kids to hang out that is safe and fun

How would you rate Quinlan's existing neighborhoods?

Answer Choices	All Responses	Quinlan Residents
Excellent	1.0%	0.0%
Good	16.8%	27.2%
Fair	56.5%	46.9%
Poor	22.5%	19.8%
Other (please specify)	3.4%	6.2%

Write-in Responses:

- 1. Road conditions and no regulations on trash and cleanliness.
- 2. Two choices: good or bad
- 3. I like my neighbor but people who do not have the means to clean up the city needs to provide it.
- 4. There are a few good neighborhoods but most look like slums
- 5. Some are very nice and some are not. We have a couple nice subdivisions.
- 6. Poor in some areas, people who live in town need to clean up their houses.
- 7. Depends on which neighborhood you're in

Question 7

Would you support the City increasing code enforcement efforts and/or providing housing incentives to improve existing neighborhoods?

Answer Choices	All Responses	Quinlan Residents
Yes	75.9%	67.9%
No	5.8%	9.9%
No opinion	12.1%	9.9%
Other (please specify)	6.3%	9.9%

- 1. Code enforcement is fine
- 2. Providing incentives. Many that code enforcement would effect are poor.
- 3. Yes, but I think it's important the code enforcement officer doesn't only choose certain people and try to single them out. This happened with our last code enforcement officer, Mark.
- 4. Enforce current policies equally for all
- 5. I do not support condemning and tearing down people's houses who have lived here for years. If the city would offer legitimate help, instead of fines, more than likely these homeowners would be able to fix up there places.

- 6. They do not fairly enforce now...
- 7. yes if its not used to hurt people that just cannot afford upkeep or offer help if there is need
- 8. Yes but only if it is fair and Karen Houston is included.
- 9. I don't think giving the citizens of Quinlan fines will help anything. It will just make those that already live on a limited budget take money away from their family.
- 10. This is a small town but code compares us with Rockwall or Dallas there's a big differance.
- 11. Not sure
- 12. Codes have become way toooo strict
- 13. only with incentives to help the low income families

Question 8

Are sidewalks, walking trails, and bike paths amenities that the City should pursue?

Answer Choices	All Responses	Quinlan Residents
Yes	63.9%	71.6%
No	15.4%	17.3%
No opinion	14.9%	6.2%
Other (please specify)	5.8%	4.9%

- 1. No, no and no.
- 2. Not before ROADS and thoroughfares
- 3. Sidewalks!!!
- 4. Walking trails and disc golf course doesn't even get used that often. Waste of space and money
- 5. Most definitely
- 6. No one wants to do these things until the crime and drug users are removed
- 7. I think these are great but removing falling structures & having more rental options would be more important
- 8. Sidewalks, yes. Walking trail and bike paths?? Where??
- 9. Sidewalks, not bike paths or trails
- 10. sidewalks
- 11. Maybe in the future
- 12. yes but business needs to come first factorys and jobs then the rest willfollow

How would you rate the appearance of Quinlan's City Hall?

Answer Choices	All Responses	Quinlan Residents
Excellent	6.7%	6.2%
Good	44.5%	48.1%
Fair	38.3%	34.6%
Poor	8.1%	7.4%
Other (please specify)	2.4%	3.7%

Write-in Responses:

- 1. Its fine, the city needs to invest in something besides themselves.
- 2. Good when kept up. I've seen alot of mowing and maintenance work that hasn't been being kept like it used too be.
- 3. It could use some sprucing up
- 4. Can't really tell it's a city hall unless you're really looking
- 5. The addition of the brick improved it significantly.

Question 10

How would you rate cellular phone and internet services in Quinlan?

Answer Choices	All Responses	Quinlan Residents
Excellent	1.5%	1.2%
Good	14.5%	9.9%
Fair	20.3%	12.3%
Poor	53.6%	59.3%
Other (please specify)	10.1%	17.3%

- 1. Get up to date. Service is horrible. Provides are horrible. But its still not that important. You can make your own signal.
- 2. Awful internet
- 3. Extremely poor
- 4. For cellular :Good to Fair service providers having hit & miss areas of coverage. (Switched to Verizon due to AT&T having " down towers for extended periods of time without repair". Internet services are good.
- 5. We have very limited choices and the choices we have aren't all that great.

- 6. Phone good, Frontier poor
- 7. Verizon works great, att is horrible in Quinlan.
- 8. This is the most frustrating part of living rural. In such a technological advanced time, we still cant good and reliable internet service in most areas. The satellite and tower services are terrible!
- 9. Not many internet providers
- 10. VERY POOR
- 11. I don't know, I live outside the city limits
- 12. Frontier is horrible and there are no other options. We also need access to cable TV with WiFi bundle services instead of satellites.
- 13. still can't get internet on church st
- 14. HORRIBLE
- 15. Terrible. The internet is SLOW
- 16. worst possible
- 17. as long as you have Verizon, it is great.
- 18. Poor outside of the city limits
- 19. Used to be good. Getting worse every day. It's the same with everyone I talk to.
- 20. Poor for AT&T customers
- 21. horrible

Question 11

Should the City provide incentives to encourage voluntary annexation and grow the City?

Answer Choices	All Responses	Quinlan Residents
Yes	56.2%	45.7%
No	18.6%	14.8%
No opinion	23.2%	30.9%
Other (please specify)	2.1%	4.9%

- 1. incentives to encourage businesses to move here
- 2. I believe inside the city limits is great but the rural areas are what gives Quinlan a bad name.
- 3. We can't take care of the current city properly, no need to make it bigger.
- 4. If this is done it should be limited. With property taxes as high as they are, no one should benefit and not have to pay.

Should the City enhance the appearance of businesses along SH 276 and SH 34?

Answer Choices	All Responses	Quinlan Residents
Yes	82.4%	75.3%
No	5.7%	8.6%
No opinion	7.3%	6.2%
Other (please specify)	4.7%	7.4%

Write-in Responses:

- 1. sure after they fix the neighborhoods in Quinlan.
- 2. Harass business owners barely making it????
- 3. Equally for all
- 4. Appearance always make a difference
- 5. For the most part this has taken place however there are still a few areas on these highways that could use improving.
- 6. clean up some of the areas and remove derelict buildings thus opening areas for more business growth with new construction
- 7. Incentives to bush owners to do it themselves.
- 8. As long as there are no extra burdens put on the business owners
- 9. Yes, personally & not through CODE ENFORCEMENT

Question 13

As Downtown Quinlan improves and develops, what types of amenities would you visit the area for? (Check all that apply)

Answer Choices	All Responses	Quinlan Residents
Restaurants	89.2%	82.7%
Boutique shops	43.3%	37.0%
Nightlife	37.6%	37.5%
Museums	20.1%	19.8%
Art galleries	18.0%	16.0%
Movie theaters	62.9%	70.4%
Other (please specify)	17.5%	19.8%

- 1. Restaurants besides Mexican and burgers. A movie theater, anything for kid's.
- 2. Bowling, skating, etc.
- 3. Something for family and children
- 4. Soccer, baseball fields
- 5. Something fun for the kids, skating rink was all we had
- 6. Community Theatre
- 7. Bring back the skating ring for the kids.
- 8. Anything family friendly to do with our kids.
- 9. Anything that brings communities together then they don't go elsewhere as a majority.
- 10. Arcades
- 11. Coffee shops, places to mingle
- 12. All these will come with the introduction of larger businesses, possibly manufacturing
- 13. Community center
- 14. Activities for youngsters!! With the skating rink gone, not much here for kiddos!!
- 15. most businesses are on 34 and 276 east downtown is basically 2 blocks and is basically cut off from any growth in Quinlan
- 16. Good safe places to walk and sidewalks all the way to highway 34.
- 17. Outdoor activities
- 18. Activities for kids, teenages
- 19. Educational and family oriented
- 20. Skating rink, or video game
- 21. retail shops
- 22. None of the above.
- 23. A nice little drive in movie would be nice. It would be good for youth in the city of Quinlan and would bring people from other citys. The closest drive in is in Ennis,TX
- 24. I would like to see the Quinlan Museaum move downtown where it can be more visable
- 25. H
- 26. Family Fun..bowling/skating party venues
- 27. Skating rink
- 28. Recreational type of amenities, specifically around the lake.
- 29. Drive thru coffee
- 30. Needs a downtown square, improve walk ability, need more parks and trails
- 31. I think there should be improvement of the existing buildings just as is being done now in the old town adding unique businesses to the old town like McKinney.
- 32. Things for kids
- 33. Like ROYCE CITY
- 34. Activity places for family and kids to stay off streets and out of trouble

With the eventual construction of the SH 276 bypass, should Main Street continue to be improved upon in in order to promote Downtown and make it more walkable?

Answer Choices	All Responses	Quinlan Residents
Yes	82.3%	80.2%
No	6.3%	2.5%
No opinion	8.9%	7.4%
Other (please specify)	2.6%	4.9%

Write-in Responses:

- 1. Does this involve harassing business owners?
- 2. Sure our downtown is who we are .music on the square is very popular in some small cities.
- 3. money could be better spent on fixing and improving the existing infrastructure
- 4. Yes but it should not be widened. We already have 276 traffic at our front doors and the noise is horrible.
- 5. Main St to SH 34 should all be zoned commercial with sidewalks

Question 15

As Quinlan grows, should Main Street be extended east of SH 34 to provide room for more businesses?

Answer Choices	All Responses	Quinlan Residents
Yes	67.0%	60.5%
No	12.9%	16.0%
No opinion	16.5%	17.3%
Other (please specify)	3.6%	2.5%

- 1. If possible. Withe the new bypass Quinlan will grow and more business will move in. Let's make it profitable for everyone
- 2. West to reuse older buildings and not crowd sh34
- 3. Perfect area to attract a hotel chain
- 4. I think to extend West
- 5. Where Dairy Queen is? NO, develope Quinlan Pkwy east of SH 34
- 6. East to 34. It would be difficult for visitors to cross over 34 unless there was an overhead walk bridge.
- 7. AS LONG AS DOWNTOWN REMAINS HIGHLIGHT

Question 16

How would you rate the stormwater drainage systems in Quinlan?

Answer Choices	All Responses	Quinlan Residents
Excellent	1.6%	2.5%
Good	22.9%	16.0%
Fair	47.4%	44.4%
Poor	21.9%	27.2%
Other (please specify)	6.3%	7.4%

Write-in Responses:

- 1. Dont have, cant even get help with private roads.
- 2. Dont know
- 3. Haven't been here long enough to answer. There is a manhole behind my fence which is not covered the old cover is laying beside it. No one ever cleans that area up. It's an alley way i understand
- 4. There are no stormwater drainage systems in Quinlan, but there should be
- 5. My parking lot and street floods everytime it rains
- 6. Terrible
- 7. Trash buildup is an eyesore
- 8. Terrible
- 9. Unsure
- 10. Horrible I live on a corner lot after a heavy rain everything will flood need new culverts at road intersects.
- 11. Not sure
- 12. don't know

Question 17

Would you support a stormwater utility fee in order to improve the drainage systems in Quinlan?

Answer Choices	All Responses	Quinlan Residents
Yes	14.4%	12.3%
Maybe, depending on the fee	61.9%	59.3%
No	17.5%	19.8%
Other (please specify)	6.2%	6.2%

Write-in Responses:

- 1. Don't live in city limits
- 2. This is an issue, but how do we know the fees will go to fixing this problem? After looking up the salaries for city hall workers I was amazed. They are overpaid for the work they do and act better than everyone else. They need to be cleared out and get a whole new staff. Very rude every time I am there, terrible customer service.
- 3. I am not in city limits
- 4. A lot of residences could not afford a fee they do good to pay their bill.
- 5. Only if is justifiable and the usage of the fee is properly applied.
- 6. Our bill is already too high for water that tastes terrible and we get mud in our home from the water lines.
- 7. NOPE, there have been places with standing water issues for YEARS! When you bring it to the city's attention they don't own the problem they just say that it's "texdot" problem and they won't fix it
- 8. For bush along the main roads, not residents.
- 9. Don't use city services
- 10. depends on cost and tax ipact
- 11. City dwellers question and answer
- 12. No, because city has never proven in the past they even care

Ouestion 18

As the City grows, would you support the establishment of an animal control department and shelter?

Answer Choices	All Responses	Quinlan Residents
Yes	82.9%	76.5%
Maybe, depending on the fee	3.6%	4.9%
No	7.3%	4.9%
Other (please specify)	6.2%	8.6%

- 1. Absolutely "YES"
- 2. This is very much needed!! Animals suffer and a lot of us have to feed or take care of strays. All animals should be registered with shot papers & sprayed or netured.
- 3. Yes animal control- no kill shelter
- 4. A no kill shelter only!
- 5. As long as it is no kill...
- 6. Only if it did not raise our water bills.
- 7. only if its a no kill shelter
- 8. Yes, as long as it's a no kill shelter
- 9. Any funds should go to Alan Cadis animal compound for support and improvements
- 10. Again city dwellers question answer
- 11. yes, I already do!
- 12. No Kill Shelter

Question 19

As the City grows, would you support the establishment of a paid fire department?

Answer Choices	All Responses	Quinlan Residents
Yes	87.1%	79.0%
No	6.7%	8.6%
Other (please specify)	6.2%	9.9%

Write-in Responses:

- 1. If all are certified
- 2. Yes, but this is also questionable because our current fire department is known for being unreliable.
- 3. Only if operated by properly trained personnel
- 4. Depending on the fees
- 5. city would have to grow considerably to warrant a paid fire department
- 6. Only if it does not raise our water bills.
- 7. Yes, please then fires may actually be put out in time to save houses
- 8. If the budget deems possible!
- 9. Need more research
- 10. Should include areas outside of city dwellers
- 11. Yes, but I would expect them to be highly qualified. To have completed fire academy, not just some average Joe.
- 12. No opintion

Question 20

Lastly, any other comments, suggestions, or ideas are welcome. Thank you!

- The city doesn't need any improvements except with the city workers. City should also be be more involved with
 activities for kid's. Outside of the school district. Hunt County has no juvenile system but worried about animals.
 Invest in these troubled kids, who cares about what the city looks like, when kids arw seeking help and attention.
- 2. Improve traffic flow. Better code inforcement. Better zoning laws
- 3. In town only satellite internet. I pay \$185 for crappy service. We need in ground internet!! GET SPECTRUM!!!
- 4. The drainage ditches along Curtis In and Carol st are causing houses to flood during flash flooding. Maintenance is needed desperately.
- 5. The council and mayor have made great improvements! I appreciate their hard work.
- 6. Would love to see a Applebees or Chiles restaurant in Quinlan. The video store/old Scotties in West Tawakoni needs to be torn down, makes the city look run down.
- 7. Fix the roads!!!
- 8. The mayor is the best thing to happen in a long time!!
- 9. We are just wanting the city to grow and with the neighborhoods looking the way they do no one wants to move here. Please help clean this up!
- 10. FIX THE TRAFFIC NIGHTMARE!
- 11. With the closing of the skating ring we need something for these kids to do to keep them busy and off the streets!!
- 12. Enforce clean up of homes and empty lots. Trash and unkept yards should be fined.
- 13. One of Quinlan's biggest attraction is the lake. More should be done with West Tawakoni and SRA to provide a destinations and lodging that could tie the cities of Quinlan and West Tawakoni together. Some waterfront

- restruants/parks, etc. There really isn't even a Hotel in Quinlan. Just know for the place where Walmart is. Need to change that perception.
- 14. City ordinance unforced more. Loud noise curfew
- 15. Quinlan has lots of boutiques but needs more resturaunt and speciality shops. IE a coffee shop or Starbucks, more sit down family style restaurants. I think main street and downtown would benefit from developments similar to places like historic downtown rockwall, fate and royse city. Somewhere where families and spend evenings and weekends and keep revenue in Quinlan instead of having to go to those neighboring towns.
- 16. Ty
- 17. Thank you for your efforrs
- 18. Please keep it a small country town!
- 19. Bring more quality restaurants and reduce the poor housing in area. The more codes that houses are required to keep, will reduce the number of poor/unattractive homes in the area. This may help lead to reduced drug and crime occurrences. Thank you!!
- 20. Drive in movie theater for teens; Bowling Alley & Arcade for kids Birthday parties, near Luigi's so pizza could be ordered; start a good farmers market on Sundays & invite food trucks!
- 21. Good restaurants at reasonable prices would be beneficial for growth from people outside the city.
- 22. You need a facility or center where your seniors can go for lunch, movies, seminars to meet people and enjoy our community. It takes everyone to make a good place to live. I'm willing to volunteer to help.
- 23. I would personally like more things for entertainment. Most have to drive out of town for fun and that's money leaving the community.
- 24. Find other places away from the main thoroughfare to build businesses, have more downtown activities, street dances, maybe a business directory
- 25. Adding things for older children to do as in skate park, bowling alley....
- 26. Fix neighborhood roads
- 27. I would love to see more parks, trails and family activities.
- 28. Thank you for everything you are doing for our community!
- 29. It would be great if there was a recycling center especially for plastic products to avoid them ending up in the landfill.
- 30. I want to keep the small town appeal..Why i moved here..
- 31. Quinlan needs to invest in some modern technology for helping to keep residents safe such as a storm warning system, fixing the traffic lights so that they are synchronized to help with traffic issues. Basically the city needs to invest in modernizing Quinlan to meet the needs of the 21st century. Start thinking out of the box for a change. Also, in the 29 years that I have lived in Quinlan, I have found that the city really isn't interested in doing much for the residents of Quinlan.
- 32. Several things need to happen here to make this a better place to live. We need improved sidewalks on this side of town, especially since now the track is locked and nobody can walk there. The downtown sidewalks are awesome...now extend them. We constantly see people walking up and down 276 east of city hall and they have to walk on the street which is very dangerous. The trail at the park is behind trees and rough. They need concrete and to be wider. The water here tastes terrible and is pure chlorine by the time we get it AND dirt comes through our lines so we have had to purchase a purification system just to bathe and cook with it...we still don't drink it. We also need some sort of noise control in town. There are sirens and music thumping all night around here. This may be a highway but it is also a neighborhood where people live and sleep. At least have law enforcement, ambulance services and fire trucks turn their sirens off during what should be quiet hours in homes.
- 33. Whenever you call 911 in your emergency a uniformed office should respond to you location quickly but that never happens. Most likely you'll be dead by the time they arrive due to how long it takes them to respond to your location if they even show up at all. That is not how a police station or any business should conduct themselves because it sends a really bad message to the community they are sworn to protect and serve.
- 34. Pot holes are everywhere. Don't want fluoride added to the city water. Need a retail store ie, Ross, Marshalls or T.IMax
- 35. Fix the drainage and get better internet
- 36. We appreciate the hard work of the city council and staff.
- 37. I strongly encourage for better internet and cable. No one's wants to move to a town they can't even get decent internet.
- 38. I would think if you set new rules everyone should follow. if anyone is running for office the should live Quinlan, TX. jobs should be offer to the people who live in Quinlan.

- 39. Something to keep kids entertained. So they dont go looking for trouble. Clean up all the drug houses.
- 40. Have the Quinlan Police department patrol school zones in drop off and pick up time. The school cops can only do so much and people fly down those areas. Especially when ACE let's out.
- 41. We need something for our kids to do that has nothing to do with water! That maybe has a curfew, security, kid & parent friendly!!
- 42. My husband was raised here so we raised our daughter here. Loved QISD. Our daughter is married and they are raising her family here. I would like our citizens to take a little more pride in their home's appearance. The city to improve our internet and TV service as well as improving our roads. I Love our park and the activities offered.
- 43. Focus on having good schools and provide retail. Good schools attract people and families but would need good retail to support the families
- 44. more community events to draw people to downtown quinlan
- 45. More nice restaurants, I'm tired of eating hamburgers.
- 46. I believe the city need a good outlet for the young in Quinlan. A movie theater or bowling alley would be a good start to help our community with revenue.
- 47. I feel that the reluctance to allow restaurants to serve full drink/alcohol service deters larger businesses from opening due to the business plan for their model. I also believe that the city council members should have a term limit.
- 48. Lots of people ride bikes and walk their dogs. Making town safer for bike riders would be great. A park for dogs would be great too
- 49. Something needs to be done about the new flea market on 751. I live on the road across from it and we can barely get off our road on the weekends or check our mail without almost getting hit or ran over. They need to move their turn in to the flea market down or there is going to be a bad accident especially with the growth of Quinlan.
- 50. Having a way renters can complain when their landlords are slumlords who buy up all the available housing in quinlan
- 51. Extend city services to those who live outside city limits, but close enough to attend quinlan schools
- 52. Enhance the lake, support businesses looking to grow on the lake, create an enhanced recreational experience to bring in the recreational crowd. They spend money.
- 53. I said we needed sidewalks but I don't think everywhere. Definitely on 276 and 34 busy crossings. We have telephone pole with guide wires on front of property I would like to go away. We have very little yard and this takes up a lot.
- 54. If the city would just get people to clean up their properties, it would help. The properties on 751 with their junk cars, etc really trash the look of this area. Just putting a fence in front of it all would help immensely.
- 55. Encourage business development and in connecting with the local chamber of commerce.
- 56. Encouraged with getting started on ideas of growth.
- 57. My number 1 concern is traffic. Next is lack of a variety of places to eat out and shop.
- 58. Would like to see the local area around Quinlan proper cleaned up. Southern Hunt County neads cleaned up and better taken care of just to name a few: road repair, clean up trash instead of just mowing over it a couple times a year, ditches cleaned out so roads don't flood and kept mowed.
- 59. This is probably not the forum for this comment, but the county areas are trashy!
- 60. WIDEN SH 34 THROUGH QUINLAN! TRAFFIC HAS BECOME UNBEARABLE!
- 61. I believe code enforcement is a huge need for any city, especially Quinlan. There are too many violations that are taking place in the city and not enough support from the courts and police. Reach out to other businesses to come to Quinlan, strive for more variety in restaurants, things for young children /pre-teens to do besides just sports.
- 62. Promote better exterior standards for current and new businesses, ensure parking lot connections between each retails, implement residential rental inspections, would love to see mix-use buildings in downtown (apartment dwellings above retails), new neighborhoods should have wide roads (remove on street parking) & no new neighborhoods should be allowed front-entrance garages. Front -entrance garage neighborhoods give appearance of low-income homes; City seeks to change image, this will help!
- 63. I like the updates in Old Down
- 64. Make the Police Department more professional. If the current Chief cannot handle it, hire someone who can. Bring in more businesses so people have a place to work closer to home. I would also say the cell phone service is deplorable. The traffic situation is a joke and the Spur will only make people drive around the city. Are ya'll planning for new business around the new Spur. It does not seem so on this end.
- 65. collect taxes, remove condemned abandoned house, encourage housing development
- 66. Need more things for kids and families to do.

- 67. People here are county folks and are here because they chose to stay in a rural area. We can remain rural and still add new concepts. People that want to open small businesses should be allowed the opportunity without it costing so much money. Example: only concrete or asphalt parking. Allowing small businesses to advertise through signs that are affordable on or of buildings. CODE ENDORSEMENT here is ridiculous. It's all about who and where they get to . If they are going to do it by sections do THE WHOLE SECTION & not just pick and chose who gets citations or warnings. Anyone could go down any street and find reasons to put out these notices. Drive around and check it out.
- 68. Our roads and infrastructure getting to the schools are very poor when school is in session. We severely need improved roadways to support who lives here now and with the future in mind as we all know, if it improves, more traffic will be inevitable.
- 69. Quinlan is a great town, with a bad name. We need some where our teenagers can be active outside of school and hang out that prompts good habits and allows them to have fun with.
- 70. Please annex all the way to the West Tawakoni line and place building and appearance codes on the neighborhoods. Please work with the school district to increase teacher pay to that of surrounding districts to decrease teacher turnover.
- 71. Please stop butchering the trees. 40ft trees look like trash when there is only half a tree left from trimming for power lines. Just cut it all the way down.

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